



N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



Dear Neighbor,

We recognize the impact energy costs can have on household budgets – that’s why we created the Gift of Warmth (GOW). Now is a great time for us all to come together to help a neighbor in need.

The GOW is funded through the generosity of our customers, employees and shareowners. With a dollar-for-dollar match, NJNG doubles the impact of your contributions up to a total of \$80,000. Thanks to your kindness, together we have contributed more than \$8 million over the past 36 years to help heat the homes of more than 750 households annually.

Please consider supporting your neighbors in need by helping them stay warm this season. Every dollar donated directly benefits these households. We look forward to joining you in this effort to make a difference. On behalf of our customers who have benefited from the Gift of Warmth, thank you for your support.

Sincerely,

Steve Westhoven  
President and CEO  
New Jersey Natural Gas

To contribute, you can make a recurring donation or a one-time gift. Please complete and mail the enclosed GOW envelope to make your charitable contribution, separate from your natural gas bill payment. You can also make an online, one-time donation directly to your NJNG bill. Log in to My Account at [njng.com](http://njng.com) and navigate to the Make a Payment button and go to **Select a Charity.**

## Thank You for Giving to the Gift of Warmth Fund

**All donations are tax deductible. Please keep this portion for your tax records only.**

Complete and mail the enclosed GOW envelope with a recurring or one-time donation, separate from your natural gas bill payment.

**Donation amount:** \$ \_\_\_\_\_

**Check number:** \_\_\_\_\_ **Date:** \_\_\_\_\_

This was a (please check):

**One-time gift**    **Monthly gift**

### Make this Season Merry with Home Energy Savings

Get a head start on managing your 2025 home energy consumption with our Conserve to Preserve® free online home energy audit. Answer questions about your home’s energy usage and learn where you can save energy and money in the new year! Get started today at [njng.com/save-energy-money/ctp/](http://njng.com/save-energy-money/ctp/).

# Important Update on Your Natural Gas Bill

You may notice a change to your monthly natural gas bill. The New Jersey Board of Public Utilities (BPU) recently approved our rate filing, which allows us to recover more than \$850 million in investments we've made over the past three years. These investments include improvements to our infrastructure and business operations that are crucial for maintaining reliable energy delivery and ensuring the safety and efficiency of our system to meet your energy needs.

For a typical residential heating customer using approximately 80 therms a month, this will mean an increase of \$19.38 on your monthly bill. The BPU, the state's regulatory body for utilities, ensures any rate changes are prudent and reasonable before they take effect. This adjustment helps us continue providing the dependable service you rely on, especially during the coldest days of the year.

We understand any change in energy costs may impact your household budget. That's why we're committed to connecting you with resources to help you manage your natural gas bills.

You may qualify for numerous energy assistance programs, including NJNG's Gift of Warmth, as well as payment arrangements, to help pay your energy bills. Visit [njng.com/energyassistance](http://njng.com/energyassistance) to learn more. Plus, our SAVEGREEN® energy-efficiency program offers both no-cost and budget-friendly solutions to help lower your energy bills. Visit [savegreen.com](http://savegreen.com) to see what solutions best meet your needs.



## 'Tis the Season of Savings

This holiday season, give yourself the gift of savings. Save up to 10% on heating costs by simply turning your thermostat back 7-10°F from your normal setting over eight hours a day. Remember, small changes can lead to big savings!

Visit [njng.com/marketplace](http://njng.com/marketplace) for great deals on thermostats and other energy saving products.



## NEW JERSEY NATURAL GAS SAVEGREEN®

### Let the Count Down Begin

Need a New Year's resolution? Embrace energy efficiency with SAVEGREEN®. Stay tuned to learn about more enhanced, budget-friendly solutions coming your way in January 2025.

## It's SNOW Problem

Remember to keep the area around your natural gas meter clear of snow and ice to ensure there's a safe path for our employees to perform routine maintenance and respond in the event of an emergency.



## Making a Difference Together

We all play a pivotal role in ensuring sustainable communities. Each year our employees roll up their sleeves to give back to the communities where we live and work. In 2024 alone our employees contributed more than 4,000 service hours — distributing food at local pantries, participating in beach clean ups, restoring nature preserves, collecting coats for children in need and more!

We encourage you to join us in making a difference in our communities. Whether it's a simple act of kindness or volunteer work, there are countless ways to contribute. Together we can strengthen our neighborhoods and create a lasting impact. To find volunteer opportunities near you, visit [nj.gov/state/volunteer-centers.shtml](http://nj.gov/state/volunteer-centers.shtml).



### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000  
Email us: [customer care@njng.com](mailto:customer care@njng.com) | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711  
Visit our website: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

