

N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



## Available Resources to Help You Manage Your Energy Bills

Winter's chill is here and that means higher energy usage. We understand the impact energy costs can have on your household budget. That's why we are committed to connecting you with a variety of programs and resources — from energy assistance to free\* home weatherization programs — to help you manage your energy bills. Check out the enclosed insert for more details.

\*Terms and conditions apply.

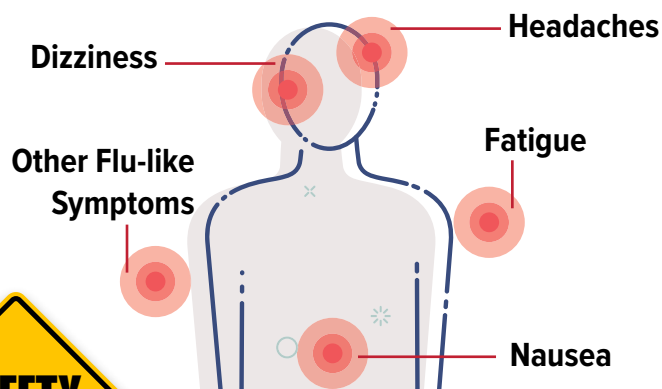


## New year, new savings!

As of January 1, 2025, new incentives are here to help meet the energy-efficiency needs of your home and business.

Check out [savegreen.com](http://savegreen.com) to start on your energy-saving journey.

NEW JERSEY NATURAL GAS  
**SAVEGREEN**<sup>®</sup>



## Recognize the Signs of Carbon Monoxide

It is critical to make sure your home is safe from carbon monoxide (CO). CO is an odorless gas, which left undetected can build to dangerous levels in your home or business. If you suspect CO poisoning, call Poison Control at 800-222-1222. In the event of an emergency, immediately get fresh air and call 911. Learn more about CO safety at [njng.com](http://njng.com).

## Celebrate the New Year with NJNG's You Save, We Donate Sweepstakes



Starting January 27, check us out on Instagram and Facebook to play engaging, energy-saving games for the chance to win one of three weekly \$100\* prizes. Plus, for every sweepstakes response NJNG will donate \$5 and \$2.50 for each like, up to a combined total of \$12,000, to local food pantries.

To learn more, visit the Community section of [njng.com](http://njng.com) and select Sweepstakes and Promotions.

\* **NO PURCHASE NECESSARY.** Begins 1/27/25 & ends 4/21/25. Open to legal residents of N.J. at least 18 yrs of age & NJNG customer at time of entry. Void outside N.J. and where prohibited. For Official Rules, visit [njresources.com/community/sweepstakes-promotions.aspx](http://njresources.com/community/sweepstakes-promotions.aspx). Subject to full Official Rules. Odds of winning depend on the number of entries received. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram.

# Understanding Your Natural Gas Bill

Your natural gas bill is made up of several different components. The price of your natural gas service is reflected as “This Service Period Gas Charges” in the Bill Calculation section of your bill. NJNG determines how much your natural gas charges are each month by multiplying the BGS (Basic Gas Supply) and DEL (Delivery) rates by the total therms (billable unit of natural gas) used, then adding the Customer Charge. The total makes up the natural gas charges in the service period. This is regulated and set by the New Jersey Board of Public Utilities.

The BGS (Basic Gas Supply) is the cost of your natural gas supply passed directly on to customers who have not chosen a third-party supplier. The price we pay for natural gas is the price you pay. The BGS price represents the "price to compare" to third-party supplier offers. If you purchase your natural gas from a third-party supplier, charges appear as GAS on your NJNG bill.

**BILL CALCULATION**

80 Therms X .3672 BGS	=	35.50
80 Therms X 1.2684 DEL	=	79.57
Residential Customer Charge	=	11.00
<b>THIS SERVICE PERIOD GAS CHARGES</b>		<b>\$143.01</b>

**USE COMPARISON (THERMS)**

82.76 Therms X .4290 BGS	=	35.50
82.76 Therms X .9614 DEL	=	79.57
Residential Customer Charge	=	11.00
<b>THIS SERVICE PERIOD GAS CHARGES</b>		<b>\$126.07</b>

**TOTAL BALANCE** \$126.07

ACCOUNT NUMBER: 00-0000-0000-00  
 PREVIOUS BALANCE: \$0.00  
 CURRENT CHARGES: \$126.07  
 CURRENT CHARGES DUE: January 25, 2023  
 TOTAL BALANCE: \$126.07

Note: The BGS portion of your bill covers your natural gas usage. NJNG makes no profit on the sale of natural gas itself and directly passes the costs to the customer as mandated by law.

Visit the Regulatory Info section of njng.com for historical rate information.

The DEL (Delivery) charge is for the delivery of natural gas to your home or business and maintenance of the distribution system. It also includes charges for societal benefits programs related to environmental and energy-efficiency initiatives.

The Customer Charge offsets the costs for billing, meter reading and related equipment.

## Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. It is vital we have your information on record so we can make the restoration of your service a top priority.

To learn more and complete the life-sustaining equipment and critical care form, visit the My Home section on njng.com and select Services for Special Needs.



This season, take steps to help your home become more energy-efficient all year long. A home energy assessment is a great first step to uncover ways to help you save energy and lower your natural gas bills. Schedule your no-cost\* home energy assessment with NJNG's SAVEGREEN® team — get started today at savegreen.com.

\* Terms and conditions apply. Only available to NJNG residential customers through June 30, 2027.



### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000  
 Email us: customercare@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711  
 Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

