



N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



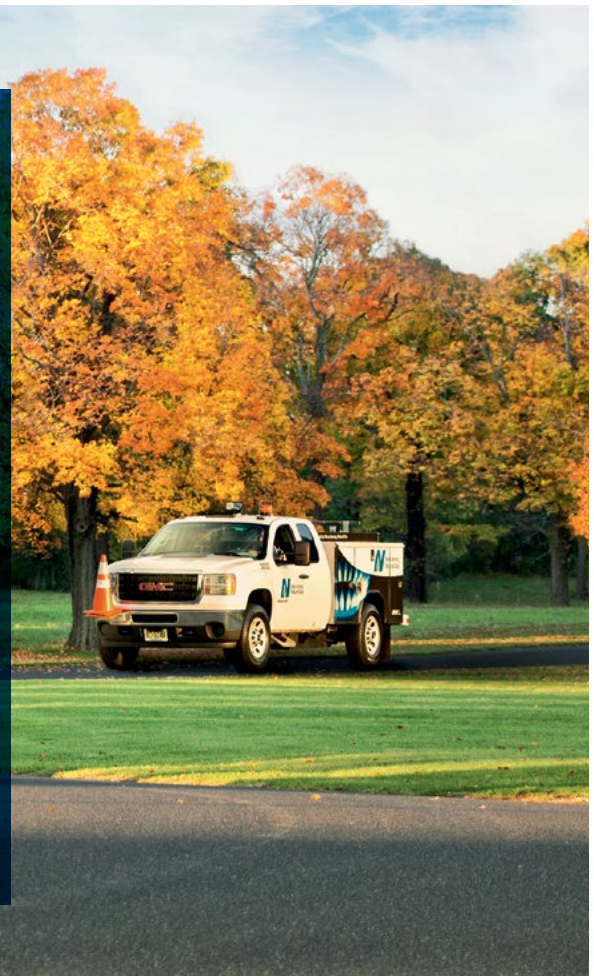
**2024 UTILITY  
CUSTOMER  
CHAMPION**  
RESIDENTIAL

Thank you for recognizing our efforts to serve you in a responsible and trustworthy manner.

At NJNG, we are committed to sustainable actions that pave the way for a cleaner energy future for everyone. With your ongoing support, we continue to move forward on our journey.

- **Saved 4.7 million therms in annual energy savings for customers through NJNG's SAVEGREEN® energy-efficiency program.**
- **Supported over 2,000 local community organizations through our charitable and in-kind contributions.**
- **Helped connect customers with nearly \$23 million in energy assistance.**

View our 2024 Corporate Sustainability Report at [NJRsustainability.com](http://NJRsustainability.com).



## Worried About Keeping up with Your Energy Bills?

The New Jersey Comfort Partners Program\*\* and SAVEGREEN® by New Jersey Natural Gas are here to help keep seasonal changes from impacting your home's efficiency. These programs offer eligible low- and moderate-income households free\* home weatherization measures to help lower your energy usage and bills, keeping you cozy all year long.

Plus, SAVEGREEN offers a free\* home energy analysis to help identify ways to save energy in your home while staying within your budget.

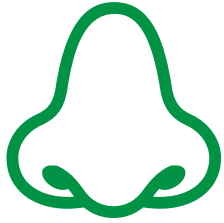
From energy assistance grants to home energy-efficiency programs, we've got you covered. Visit [njng.com/energycosts](http://njng.com/energycosts) to learn about these and other resources to help manage your energy bills.

\*Terms and conditions apply.

\*\*This program is independent of NJNG.



# Know the Signs of a Natural Gas Leak



Smell



See



Hear



Act

Use your senses to recognize the signs of a natural gas leak and help keep you and your family safe. Visit [njng.com/safety](http://njng.com/safety) to learn how.

\*You may not smell the odor if you have a diminished sense of smell, the odor is masked by other scents, or it has faded.

## Equal Payment Plan Customers: Keep an Eye Out for Your Mid-Year Review

In February, NJNG reviews your Equal Payment Plan halfway through the plan year — which runs from August through the following July — to make sure your plan amount keeps pace with your actual natural gas usage. As a result, you may notice an adjusted plan amount in your February bill.

### Not Signed up for the Equal Payment Plan?

Level out the seasonal highs and lows of your natural gas bills with our Equal Payment Plan. We'll forecast your natural gas usage over the plan year (which runs August through the following July) and spread it out over 12 monthly payments. Sign up at My Account at [njng.com](http://njng.com) under the Billing and Payments tab.



## Get the Most from Your Heating System

During the winter months, it's important your furnace is working efficiently, especially during the colder months. A dirty filter can strain the system and reduce its effectiveness, leading to higher natural gas bills. By regularly changing furnace filters, you'll help ensure your system operates at peak efficiency and saves energy.

## Energy Choice: Stay in the Know

New Jersey residents can purchase natural gas from a third-party supplier — a company other than New Jersey Natural Gas. See enclosed insert to learn more.

## CONGRATULATIONS TO OUR VIDEO CONTEST WINNER



Don't  
**HOG**  
**ENERGY!**  
VIDEO CONTEST



We are excited to announce **AMY KASZUBA**, the winner of NJNG's Don't Hog Energy! Video Contest. Thank you to everyone who participated.

Amy's winning video truly brought "The Efficient Fable of the Big Bad Energy Hog" — a tale of three wolves and the steps they take to save energy and help protect the environment — to life. Her video will serve as an educational tool for kindergarten through second grade students to learn about the importance of making wise energy choices every day.

We can't wait to share Amy's video with schools and help foster the next generation of sustainability leaders.

Get a sneak peek of the video at [njresources.com/community/index.aspx](http://njresources.com/community/index.aspx).