

New Jersey Natural Gas Advantage

For Your Home & Business



NATIONAL SAFETY MONTH 2016



At NJNG, we work hard each day to ensure the natural gas you need is delivered safely and resources needed to ensure we all live and work safely with natural gas. Code officials, township administrators, emergency responders, public works departments and contractors can all benefit from this FREE training.

Highlights include:

- *Damage prevention*
- *Recognizing trouble signs and signals*
- *Smart responses to unsafe conditions*
- *How to report potential safety issues*

When it comes to safety, we all share responsibility so join us as a Partner in Safety and help keep your family and our communities safe. **Remember—SAFETY: it takes all of us!**

Please follow the important safety information in this newsletter and additional insert, and share it with everyone in your household or business.



**Know what's below.
Call before you dig.**

Are you planning on replacing your mailbox, installing a fence, sprinkler system, deck, swing set or performing other outside renovations that require digging? Do you plan on using hand shovels, back hoes or track hoes? Remember, **CALL BEFORE YOU DIG-It's FREE and it's the law.**

Whether you plan on performing the work yourself or hiring a professional, one simple call to 811 gets your underground public utility lines marked for FREE. Contractor, excavator or homeowner, whoever is digging, must call this easy-to-remember, toll-free number at least three business days prior to the start of any digging project.

Damage prevention is the key to safety. Become our Partner in Safety today!

At NJNG, attention to safety is our top priority - make it yours too!

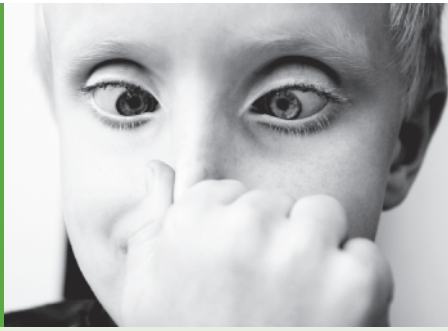
For more information about natural gas safety, visit My Safety at njng.com. And checkout the enclosed insert for additional information.



If you smell natural gas, immediately evacuate everyone from the building or site. From a safe location, call **800-GAS-LEAK (800-427-5325)** and let us know where you are. Do not re-enter the building until NJNG has declared it to be safe.

For your safety, we promptly investigate suspected natural gas leaks as a FREE service - 24 hours a day, seven days a week.

Send Us Your Smellfie for a Chance to Win!



Natural gas smells bad for a good reason so this is your opportunity to put your best selfie on display while promoting natural gas safety. Take a look and a whiff of the enclosed Scratch and Sniff insert. Then to share your reaction, upload your picture to our Facebook page. There are individual and group categories and your photo could win a \$100 gift card. Winners will be chosen by number of 'Likes' and may even be selected as the face of our next Scratch and Sniff brochure! So be sure to share your post with family and friends. You still have plenty of time to enter, our contest runs through the end of July.

**For complete rules and eligibility please visit the Notes section of our Facebook page. NO PURCHASE NECESSARY. Legal residents of New Jersey. Contest begins on April 15, 2016 and ends July 31, 2016. VOID WHERE PROHIBITED.*

Don't Miss Our Dig Safely Fairs

Meet industry experts who will share tips on how to save energy and keep your home, business and community safe. There's a coloring contest for children, so bring the whole family!

June 4

The Home Depot, 1792 Route 72 West, Manahawkin

July 14

The Home Depot, 780 Route 46 West, Parsippany

July 29

Stop & Shop, 353 Route 37 West, Toms River

August 2

ShopRite, 260 North County Line Road, Jackson

August 11

The Home Depot, 37-Route 35, Hazlet

September 24

Jackson Premium Outlet, 537 Monmouth Road, Jackson

11 a.m. to 2 p.m.

Look for our tents and balloons.

Need more information?

732-378-4965

safetyawareness@njng.com

How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

Prevent the Silent Killer – Practice Carbon Monoxide Safety

Fuel-burning equipment and appliances, such as furnaces, stoves, space heaters and grills that aren't working properly, or are misused, may produce carbon monoxide (CO). This colorless, odorless gas can build to potentially dangerous levels in your home or business.

CO can cause unconsciousness, brain damage and even death. Symptoms of CO poisoning are often mistaken for those of the flu – headaches, nausea, vomiting, dizziness and fatigue – and tend to clear up when you breathe fresh air.

Proper maintenance of your natural gas equipment and appliances can reduce the chance of CO poisoning. Have a certified technician inspect your equipment annually. (A tune-up can also help you save on your energy bills.) Immediately call for service if you think there's a problem.

CO detectors protect your family, employees and customers—so be sure to install CO detectors that meet the current Underwriters Laboratories Standard UL 2034 safety standard.

For additional information, call the New Jersey Poison Control Hotline at 800-POISON-1 (800-764-7661) or visit My Safety at njng.com.

Remember to replace your CO detectors every five to seven years, based on manufacturers' recommendations.



Designate a Contact

In the event of a disruption, access to your property may be necessary to promptly restore service to your home or business. Including an emergency contact on your account can help us get you back up and running if you're away or have a second residence. Please give us a call at 800-221-0051 or e-mail customerservice@njng.com to designate an emergency contact.

Avoid Injury – Turn Down Your Water Temperature

Hot water can be dangerous and cause serious burns. To avoid a potential accident, lower your water heater thermostat setting to 120 degrees Fahrenheit. When adjusting the water heater's temperature, carefully follow the manufacturer's instructions. Decreasing the temperature will also help you save on your energy bills!

Planning a Demolition Project?

You must have your natural gas service disconnected and removed first. It is imperative that you call Customer Services at 800-221-0051 to make these arrangements. Requests will no longer be accepted at local offices. To disconnect a customer's natural gas service requires a road opening permit and utility mark-out. As a result, it takes approximately three to four weeks, in most instances.

Who Let the Dogs Out?

The safety of our employees is a top priority for us. You can help prevent a potentially dangerous situation by alerting us if you have a dog in your yard or invisible fencing. Please call us at 800-221-0051 or e-mail customerservice@njng.com, so we may note your account. This will alert our employees to take the necessary precautions when entering your property. If your meter is in a fenced yard, it is especially important that the dog is secured in the home on days when one of our technicians or meter readers is scheduled to visit your home.