



N E W J E R S E Y N A T U R A L G A S

SUSTAINABILITY

A d v a n c i n g a C l e a n e r E n e r g y F u t u r e



Keep Energy Savings Top of Mind: Colder Temps Result in Higher Energy Use

Colder temps are on the way. The change in weather and other factors like daily habits and the efficiency of your home can affect your natural gas bills. As your heating system kicks in to keep your home comfy, higher energy consumption leads to higher energy bills. You can save up to 3% on your heating bills for each degree you turn your thermostat back in the winter. This may not sound like much; but as the totals add up, so do the savings.

Get a jump start on managing your natural gas bills before the season changes. Check out njng.com/energycosts to learn about NJNG's rates, filing with the New Jersey Board of Public Utilities and other factors that impact your natural gas bills. Plus, get information about available resources and energy-saving tips to help you save this winter.

You can also visit njng.com/energyassistance to learn more about grants and payment arrangements to help manage your natural gas bills.

Stay on Top of Natural Gas Safety this Winter

Safeguard your natural gas equipment and meter this winter.



Ensure your furnace and water heater are clear of obstructions.



Never store flammable materials near natural gas appliances or equipment — even a small flame such as a pilot light, can ignite vapors from these materials.



Keep your natural gas meter clear of snow and ice using a broom or your hands; avoid using sharp tools around it. Always mark the meter if it is near a snow path.



Prevent snow and ice from blocking exhaust from sidewall vents, as this can draw exhaust fumes containing carbon monoxide back into your home.

Unlock Savings with Comfort Partners



The New Jersey Comfort Partners Program* helps eligible income-qualified customers reduce their energy bills with free, cost-effective measures. See the enclosed insert for details.

*This program is independent of NJNG. Terms and conditions apply.



Payment Assistance for Seniors and Adults with Disabilities

The New Jersey Lifeline Credit Program* provides eligible individuals a \$225 annual credit to help pay energy bills. To learn more about this program and other energy assistance grants, go to njng.com/energyassistance.

*This program is independent of NJNG. Terms and conditions apply.



Make the Most of Your Roast!

When baking, resist the urge to open the oven door and check your food. Opening the door can decrease your oven's temperature by up to 25 degrees. Keep the oven door closed to improve its efficiency and prevent wasting energy!

NEW JERSEY NATURAL GAS SAVEGREEN®

This Winter, Your Small Business Can Increase Efficiency and Decrease Energy Costs

The Prescriptive & Custom program from SAVEGREEN® has the solution for small business owners looking to save energy while decreasing operational expenses. Whether you're interested in replacing a single piece of equipment — such as heating, cooling and food service equipment — or upgrading your whole system, NJNG's rebates and incentives* help make achieving your business' energy-efficiency goals more affordable.

*Terms and conditions apply. See how NJNG can help your small business by contacting 877-455-NJNG (6564) or savegreen.com/businesses.



Here's How We Read Your Natural Gas Meter

Your meter measures the exact amount of your natural gas usage. NJNG utilizes automated technology to capture your energy usage and send the data directly to our billing system. For customers in Ocean and Morris Counties, our employees obtain manual monthly meter reads.

It's important to keep a clear path to your meter and ensure it's not obstructed so our employees can conduct meter reads, maintenance or repairs. For information on how to read your meter, visit njng.com/my-account.

Energy Choice: Know the Facts.

Did you know ...? New Jersey residents can purchase natural gas from a third-party supplier, a company other than New Jersey Natural Gas. To learn more about the New Jersey Energy Choice program, and to find a third-party provider in your area, visit nj.gov/njpowerswitch.



Your Go-to Guide for Energy Savings

Get seasonal energy-saving recommendations, updates on energy-efficiency programs, contests and special offers with E-tips! Sign up at My Account at njng.com.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000
Email us: customer care@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711
Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

