



N E W J E R S E Y N A T U R A L G A S

# SUSTAINABILITY

Advancing a Cleaner Energy Future

**GET READY FOR SOME  
FREE FAMILY FUN!**



Save the Dates and get ready to explore New Jersey's coastal environment at the 22nd Annual Ocean Fun Days

**SATURDAY, MAY 17**

Island Beach State Park, Seaside Park

**SUNDAY, MAY 18**

NJ Sea Grant Consortium, Sandy Hook



### Having Trouble Paying Your Energy Bills?

This past winter was one of the coldest in nearly a decade. As we head into spring, don't let your energy bills pile up. We're here to help you with energy assistance and payment plans. Plus, our energy-efficiency programs can help you get a jump start on saving energy.

In addition, NJNG's Gift of Warmth provides a one-time grant for up to \$500\* to help you reconnect or continue your natural gas service. Visit [njng.com/energy-assistance](http://njng.com/energy-assistance) to apply.

### Interested in spreading the warmth?

You can help a neighbor in need with a one-time donation on your bill; log into My Account at [njng.com](http://njng.com) and select the Make a Payment button.

\*Terms and conditions apply.

## NEW JERSEY NATURAL GAS SAVEGREEN®

Make every season comfortable and energy efficient with SAVEGREEN.

Check out the enclosed insert for details on our energy-saving solutions.



### Your Go-to Guide for Energy Savings

Get energy-saving recommendations and updates on energy-efficiency programs, contests and special offers with E-tips!

Sign up at My Account at [njng.com](http://njng.com).

## Get a Head Start on Spring Meter Safety



Spring is on the way. As you start to plan your landscaping projects, keep these meters safety tips top of mind:

- Make sure your meter is unobstructed and easily accessible for our crew.
- Avoid covering the meter with mulch, soil or landscaping that may cause corrosion or rusting of the meter, resulting in a leak.
- Don't box your meter or build a deck around it.
- Ensure your service line valve and meter aren't buried under hardscaping.
- Never tie anything to a meter or its piping – including dog leashes. If a meter read is scheduled, please secure your dog away from the meter and path towards it to ensure everyone's safety.

For more meter safety tips, visit [njng.com/safety/gas-meter-safety](http://njng.com/safety/gas-meter-safety).

## Attention Customers with Manual Meter Reads

Here is some important information for customers who receive a manual reading of your natural gas meter:

If we can't get a regular meter reading, you will receive an estimated bill based on your past usage and adjusted for weather conditions. Any overcharge or undercharge will be applied to your bill with the next actual meter read. You can help avoid an estimated bill by reading your own meter.

Note in the event your actual meter read is 25% or more than the prior estimated read, you can pay the difference in equal installments — usually spread over the same number of months since the last actual meter read. To make a payment arrangement, please contact 800-221-0051 and say "payment arrangement" at the prompt.

To learn more, go to the My Account section of [njng.com](http://njng.com) and click on Meter Read.



Air ducts are one of the most important systems in your home, especially during colder weather. The heated air that moves through them may be lost due to leaks, holes and poorly connected ducts — which can add hundreds of dollars a year to your heating and cooling bills. To avoid heat loss and unnecessary energy costs, properly seal and insulate ducts in your home.

Learn how to properly insulate your home at [energy.gov/energysaver/where-insulate-home](http://energy.gov/energysaver/where-insulate-home).

## Creative Minds Make Energy Efficiency Shine

Congratulations to the winners of our annual Poster and Video Contests! These talented students tapped into their creativity to highlight energy-saving tips, helping shape a more sustainable future for all of us.

Visit [njng.com/education](http://njng.com/education) to view all the winning entries.



Brianna H.  
Nellie F. Bennett Elementary



Chase F.  
Swimming River School



Francesca G.  
St. Joseph Grade School



### How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000  
 Email us: [customer care@njng.com](mailto:customer care@njng.com) | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711  
 Visit our website: [www.njng.com](http://www.njng.com) | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

