



N E W J E R S E Y N A T U R A L G A S

SUSTAINABILITY

Advancing a Cleaner Energy Future



escalent

2024
EASIEST TO DO
BUSINESS WITH
 RESIDENTIAL UTILITY

Thanks for recognizing our
 commitment to you.
 We're honored to win this award
Six Years in a Row!

Cogent Syndicated 2024 Utility Trusted Brand & Customer Engagement™: Residential study by Escalent.

NEW JERSEY NATURAL GAS
SAVEGREEN™

Enhanced Equipment Incentives

Purchasing individual or any combination of residential HVAC and water heating equipment is now even more affordable with our enhanced incentives. **Get started with savings at [savegreen.com/homeowners](https://www.savegreen.com/homeowners).**

Terms and conditions apply.



Important Message for Customers Who Rely on Life-Sustaining Equipment

If you or a member of your household depends on life-sustaining equipment and use a natural gas generator during a power outage, please notify NJNG. In the event of a natural gas outage, it is vital we have your information on record so we can make the restoration of your service a top priority. Visit the My Home section of [njng.com](https://www.njng.com) and select Services for Special Needs to complete the online medical certification form.



energy assistance



Get Ready for Our Annual Energy Assistance Days

Mark your calendar – NJNG's Energy Assistance team will be coming to a location near you this fall to provide personal guidance on energy assistance programs. Keep an eye out for more information in next month's issue or visit [njng.com/energyassistance](https://www.njng.com/energyassistance).



Embrace The Ease

With NJNG's paperless billing, you can take convenience to the next level. Sign up today at My Account on [njng.com](https://www.njng.com).



Understanding Your Natural Gas Bill

Your natural gas bill is made up of several different components. The price of your natural gas service is reflected as "This Service Period Gas Charges" in the Bill Calculation section of your bill. NJNG determines what you owe (gas charges) each month by multiplying the BGS (Basic Gas Supply) and DEL (Delivery) rates by the total therms (billable unit of natural gas) you used, then adding the customer charge. The total makes up the natural gas charges in the service period. This is regulated and set by the New Jersey Board of Public Utilities.

The BGS (Basic Gas Supply) - portion of your bill is the cost of your natural gas supply passed directly on to customers who have not chosen a third-party supplier. The price we pay for natural gas is the price you pay. The BGS price represents the "price to compare" to third-party supplier offers. If you purchase your natural gas from a third-party supplier, charges appear as GAS on your NJNG bill.

Account Information:
 ACCOUNT NUMBER: 00-0000-0000-00
 BILL TYPE: Monthly 003
 CURRENT METER READING: Actual 12345
 NEXT SCHEDULED SERVICE: On or about 12/31/2023

Address: 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719, www.njng.com

Customer Service: 800-221-0051
Reporting Gas Leaks: 800-GAS-LEAK (800-427-5325)

AMOUNT DUE: \$126.62

BILL CALCULATION

82.76 Therms X .4290 BGS	=	35.50
82.76 Therms X .9614 DEL	=	79.57
Residential Customer Charge	=	11.00
THIS SERVICE PERIOD GAS CHARGES		\$126.07

USE COMPARISON (THERMS)
 Avg Temp This Month: 44
 Avg Temp Last Year: 40

BUDGET OPTION OTHER CHARGES: \$79.00
 To join our Budget Plan, pay the exact amount of both the Budget Option and Other Charges prior to the due date. Your future bills will reflect the amount listed for the Budget Option and any additional charges incurred during the billing period.

Payment Summary:

ACCOUNT NUMBER	PREVIOUS BALANCE	CURRENT CHARGES	CURRENT CHARGES DUE	TOTAL BALANCE
00-0000-0000-00	\$.00	\$126.07	January 25, 2023	\$126.07

Amount Paid: \$

Customer Contact:
 #BWNJRMJ
 #00227477#
 BILL SAMPLE
 0 ANY ROAD
 NOTOWN NJ 00000-0000

Company Address:
 NJ NATURAL GAS CO.
 P.O. BOX 11743
 Newark, NJ 07101-4743

Note: The BGS portion of your bill covers your natural gas usage. NJNG makes no profit on the sale of natural gas itself and directly passes the costs to the customer as mandated by law. Visit the Regulatory Info section of njng.com for historical rates.

The DEL (Delivery) charge - is for the delivery of natural gas to your home or business and maintenance of the distribution system. It also includes charges for societal benefits programs related to environmental and energy-efficiency initiatives.

The Residential Customer Charge - offsets the costs for billing, meter reading and related equipment.

The Green Spot

Staying cool this summer is a breeze.

Rotating your ceiling fan counterclockwise to generate cool air while increasing your thermostat by only two degrees can reduce cooling expenses by as much as 14%.

Just don't forget to switch off the fan when you're not in the room!



Fueling our Fleet: Renewable Diesel

We are committed to a sustainable future and have taken another step to reduce our carbon emissions. NJNG is the first natural gas utility on the East Coast to use the Neste My Renewable Diesel™ to fuel medium-duty trucks and associated equipment. This fuel is sustainably sourced from 100% renewable raw materials.

To learn more about Neste My Renewable Diesel and our company's climate goals, visit njrsustainability.com.



How To Reach Us

Report a natural gas leak: 800-GAS-LEAK (800-427-5325) | Call before you dig: 811 or 800-272-1000

Email us: customercare@njng.com | Call us toll free: 800-221-0051 | People with hearing and speech impairments (TTY/TDD): 711

Visit our website: www.njng.com | Write us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

